## TROUBLESHOOTING ON YOUR ANDROID DEVICE

Please find your compatible Android Device below and follow the notes to ensure the swipe device will operate correctly.

Android Device	Notes
HTC Butterfly, DNA, Incredible and One	Beats audio must be turned off
Huawei MediaPad	SRS option must be turned off
LG G2	For OS 4.4.2, XML v4.4.2 (or above) is required
LG Nitro HD	Must update OS to V4.0.4
LG Optimus One	Must update OS to V2.3.3
LG Phoenix	Support after updating OS V2.3.4
Motorola Atrix 4G	Support OS version earlier than 2.3.x
Motorola Droid Bionic	For 4.1.2 OS, Audio Effect should be turned off
Motorola Droid Maxx, Mini, Ultra, G and X	Requires Revision E and above
Pantech Crossover	Must update OS to V2.3.6
Samsung Galaxy S4	User must select "Yes" on warning message about high volume. The very first time connection may fail after power cycle.
Samsung Galaxy Tab 2 and Tab 3	Requires Revision E and above
Samsung Galaxy Tab 4	Require Rev. H for UniMag Pro, Rev. L for UniMag II, Rev. E for Shuttle
Sony Xperia Z	User has to manually increase volume